



Suite 2400
865 South Figueroa Street
Los Angeles, CA 90017-2566

Alonzo Wickers IV
213.633.6865 tel
213.633.6899 fax

alonzowickers@dwt.com

May 17, 2013

Via Email ([REDACTED]) and Hand Delivery

Samy and Amy Bouzaglo
Amy's Baking Company
7366 East Shea Boulevard, No. 112
Scottsdale, Arizona 85260

Re: *Kitchen Nightmares*

Dear Mr. and Mrs. Bouzaglo:

We represent ITV Studios America and its wholly-owned subsidiary, Upper Ground Enterprises, which produces *Kitchen Nightmares*.

We understand that you are planning a public event on May 21, 2013, at which you will discuss your experiences and your "unflattering portrayals" on the show. If you speak about the show without Upper Ground's and Fox's prior approval, and if you disparage the show, its host, or its producers, you will breach your obligations under Paragraph 10 of your Personal Release and Paragraph 14 of your Participant Agreement. These agreements prohibit you from speaking publicly about *Kitchen Nightmares*, other than to acknowledge "the mere fact of your participation in the Series in personal publicity relating to yourself." Your conduct exposes each of you to liability for liquidated damages of \$100,000.

To prevent harm to our client, we insist that you refrain from making any statements to the media or the public, at the May 21 event or in any other forum, about *Kitchen Nightmares* and anyone associated with it. ITV Studios and Upper Ground take this matter very seriously and reserve all of their rights and remedies arising from your breach of these agreements.

If you would like to discuss this matter, please do not hesitate to call me at [REDACTED] - [REDACTED]

Sincerely,

Alonzo Wickers IV / AW

Alonzo Wickers IV
Davis Wright Tremaine LLP

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From: Jessica R Longan
Sent: 5/18/2013 1:12 PM
To: [REDACTED]
Subject: Password reset Confirmation

Amanda,

Thank you for contacting Godaddy.com today. We can confirm that your account password has been successfully updated. In addition your FTP password along with both WordPress username passwords have been updated today in order to protect your business from fraudulent activity on your account. We do advise to update your password often as to protect your site from being hacked.

Thank you for your time today,

Jessica L.
12- 10:30pm Friday - Monday
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