

Problem... Solved

**Local homeowner responds to her TVA/
KUB audit with heat and air solutions**

When Kelley Segars had a TVA/KUB energy audit done on her bungalow style house located in Knoxville's 4th and Gill district, she saw there was plenty of room for improvement. After getting estimates for the project, she chose to work with AA-Air.



"They knew what they were talking about and what they said made sense," Segars said, "they didn't just tell me, they **SHOWED** me where my house was leaking with a free home performance test. They proved to me how inefficient my heating and cooling system was and how much money it was costing me in utility bills."



"I felt other companies were being vague when it came to guaranteeing results," Segars continued, "The professionals at AA-Air were honest with me and told me exactly what I could expect. Other companies just didn't give me adequate answers to my questions."

AA-Air removed Segars' old gas unit and installed a new Trane hybrid dual fuel package that qualified for a tax credit. She also used the Energy Right Program so they could add attic insulation and seal ductwork.

"The ductwork sealing was well worth the investment as 20 to 30% of heating and cooling can leak through the ducts in your house," said Segars. "This project has been a real learning experience."

"You really get to know people when they are working on your house doing such a big project," said Segars, "Working with AA-Air was like working with family."

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Kelley and Lily Segars

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CO.**

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Solving Problems Others Can't